



## Fremont Family Resource Center (FRC) Agency Status During Shelter-In-Place Order

*FRC Buildings are Closed to Drop-In Visitors, But Most Agencies are Working Remotely*

Several agencies are Open for Appointments Only so always **call** any agency directly for assistance.

There are special notes in brown font and in the **Open & Working Remotely** columns.

For questions, you can always call the FRC's Main Number at 510.574.2000 Monday-Friday 8-5.

**Updated: 6-29-20**

FRC Agency	Services	Open	Working Remotely (WR)	Suite	Phone
<b>Afghan Coalition</b>	Services for Afghans		WR	D460	510-745-1680
<b>Alameda County Social Services Agency</b> SSA is processing all essential programs. See 'SSA Lobby Closures' document for additional info and access.	CalWORKS, MediCal, CalFresh/Food Stamps, General Assistance		WR	C330	510-795-2428
<b>America's Job Center/EDD - Fremont</b> Fastest way to file a claim is online at <a href="https://www.edd.ca.gov/unemployment/filing_a_claim.htm">https://www.edd.ca.gov/unemployment/filing_a_claim.htm</a> There are 2 EDD Call Center numbers for different needs: 1. Call Center number for filing Unemployment Ins is <b>833-978-2511</b> . Open 7 days a week, 8am-8pm. Reps can't access your personal info but can provide tech assistance with UI Online <sup>SM</sup> , receiving EDD Customer Account Number & general questions. 2. For help with your claim or payment info, call <b>1-800-300-5616</b> M-F 8a-12p.	Job Services For job search or CalJOBS assistance, call the two phone numbers at right or email AJCC/EDD at <a href="mailto:WSBOaklandFieldOffice@edd.ca.gov">WSBOaklandFieldOffice@edd.ca.gov</a> to request info or a phone appointment.		WR	B200	510-794-3669 510-564-0500
<b>Behavioral Health Care Services Vocational Program</b>	Counseling & Competitive Employment Services		WR Work in field as always	D470	510-795-2300
<b>CityServe's Compassion Network</b>	Personal Support Services	Open for Appt Only	WR	H840	510-796-SERV (7378)
<b>Community Child Care Council (4C's of Alameda County)</b>	Child Care Information, Vouchers		WR	D410	510-713-2557
<b>Community Resources for Independent Living (CRIL)</b>	Services for People with Disabilities		WR	A100	510-794-5735
<b>Deaf, Counseling, Advocacy &amp; Referral Agency (DCARA)</b>	Services for People who are deaf, hard of hearing or experience hearing loss		WR	D420	TTY & VP: 510-790-1433 Voice: 510-371-0042

FRC Agency	Services	Open	Working Remotely (WR)	Suite	Phone
<b>Discovery Cove Childcare Center</b>	On-Site Drop-In Childcare	Closed	Closed	H850	510-574-2010
<b>Family Education and Resource Center (FERC)</b>	Mental Health Education, Information, Resources and Caregiver Support		WR	D400	510-459-4506 Warm Line 1-888-896-3372
<b>FRC Administration Core Team Programs:</b> - Working Wellness  - Family Support Services - SparkPoint Financial Services	<b>Main Phone for FRC ==&gt;</b>  - Counseling for CalWORKS Clients - Resources & Advocacy - Financial Coaching, Workshops, VITA Taxes	Open for Appt Only		A110	<b>510-574-2000</b>  510-574-2023  510-574-2021 510-574-2020
<b>Fremont Fair Housing Landlord/Tenant Services</b>	Housing Discrimination & Landlord/Tenant Counseling		WR	D440	510-574-2270
<b>Herald Family Rebuilding Center</b>	Services for Asian Families in Crisis		WR	D450	510-790-3366
<b>Hively</b>	Child Care Info & Vouchers		WR	D450	925-417-8733
<b>LaFamilia Counseling Services -Vocational ESL (VESL)</b>	Employment Services for Refugees		WR	F600	510-329-3739
<b>Lincoln Families Kinship Support</b>	Kinship Support Services		WR	D450	510-583-8026
<b>State Department of Rehabilitation</b>	Disability and Vocational Services	Open for Appt Only		F630	510-794-2458
<b>Tri-City Children &amp; Youth Services</b>	Youth Mental Health Services	Open for Appt Only		G710	510-795-2434
<b>Tri-City Community Support Center</b>	Adult Mental Health Services	Open for Appt Only		G710	510-795-2434
<b>Veteran's Services</b> To apply for VA benefits online, visit <a href="http://www.va.gov">www.va.gov</a>	Benefit Information		WR	F620	Oakland Office 510-577-1926
<b>Welcome Center &amp; Info Desk staffed by Fremont Healthy Start (FHS)</b>	Info & Referral, School Help, Health Insurance & Health Care Referrals		WR	Lobby	FHS 510-656-4206
<b>Women, Infants &amp; Children (WIC)</b>	Food for Pregnant Women & Kids		WR	D430	510-795-2457
<b>Youth &amp; Family Services</b> Also available for crisis.	Counseling, Support Groups & Workshops	Open for Appt Only		E500	510-574-2100