



Fremont Family Resource Center (FRC) Agency Status for Re-Opening

The FRC buildings are now unlocked. The 23 agencies continue to serve customers but being separate entities, they each have different re-opening schedules. Some agencies are fully **Open** with appointments and seeing walk-in visitors, while others are open **by Appointment Only** or **By Phone Only**. The chart below lists the best phone numbers to reach each agency. For questions, call the FRC's main number at 510.574.2000 Monday - Friday 8am-5pm.

Updated on 10-8-21

FRC Agency	Services	Open	By Appt only	By Phone Only	Suite	Phone
Afghan Coalition	Services for Afghans	Open			D460	510-745-1680
Alameda County Social Services Agency SSA is processing all essential programs.	CalWORKS, MediCal, CalFresh/Food Stamps, General Assistance			Phone	C330	510-795-2428 Call Centers 510-263-2420 888-999-4772
America's Job Center/EDD - Fremont Fremont Office offers Job Services For job search or CalJOBS assistance, the office is now OPEN! Unemployment Insurance (UI) is not managed at the Fremont office. Fastest way to file UI is online at https://www.edd.ca.gov/unemployment/filing_a_claim.htm There are 2 EDD Call Center numbers for UI needs:	<ol style="list-style-type: none"> For technical help or help with your personal claim or payment info, call 1-800-300-5616. Open 7 days a week, 8am-8pm. 833-978-2511. Open 7 days a week, 8am-8pm. Reps can't access your personal info but can provide technical assistance with UI OnlineSM, receiving EDD Customer Account Number & general questions. 	Open			B200	510-794-3669
Behavioral Health Care Services Vocational Program	Counseling & Competitive Employment Services			In field	D470	510-795-2300
CityServe's Compassion Network Hours: 9:30-12:30 & 1-4 Mon-Thurs	Personal Support Services	Open			H840	510-796-SERV (7378)
Community Child Care Council (4Cs) of Alameda County	Child Care Information, Vouchers, Support & Education for child care providers		Appt Only		D410	510.582.2182
Community Resources for Independent Living (CRIL)	Services for People with Disabilities		Appt only		A100	510-794-5735
Deaf, Counseling, Advocacy & Referral Agency (DCARA)	Services for those who are deaf, hard of hearing or experience hearing loss			Phone	D420	TTY & VP: 510-790-1433 Voice: 510-371-0042
Discovery Cove – CLOSED	Onsite drop-in childcare	Closed	Closed	Closed	H850	

FRC Agency	Services	Open	By Appt Only	By Phone Only	Suite	Phone
Family Education and Resource Center (FERC)	Mental Health Education, Information, Resources & Caregiver Support			Phone	D400	510-459-4506 Warm Line: 1-888-896-3372
FRC Administration Core Team Programs: Working Wellness Family Support Services SparkPoint Financial Services	Main Phone for FRC - Counseling for CalWORKS Clients - Resources & Advocacy - Financial Coaching, Workshops, Taxes	Open			A110	510-574-2000 510-574-2023 510-574-2021 510-574-2020
Fremont Fair Housing and Landlord/Tenant Services	Housing Discrimination & Landlord/Tenant Counseling		Appt Only		D440	510-574-2270
Herald Family Rebuilding Center	Services for Asian Families in Crisis			Phone	D450	510-790-3366
Hively	Child Care Info & Vouchers			Phone	D450	510-779-4439 925-417-8733
LaFamilia Counseling Services -Vocational ESL (VESL)	Employment Services for Refugees			Phone	F600	510-329-3739
Lincoln Families Kinship Support	Kinship Support Services			Phone	D450	510-583-8026
State Department of Rehabilitation	Disability and Vocational Services	Open			F630	510-794-2458
Tri-City Children & Youth Services	Youth Mental Health Services	Open			G710	510-795-2434
Tri-City Community Support Center	Adult Mental Health Services	Open			G710	510-795-2434
Veteran's Services To apply for VA benefits online, visit www.va.gov	Benefit Information			Phone	F620	Oakland Office 510-577-1926
Welcome Center & Info Desk staffed by Fremont Healthy Start (FHS)	Info & Referral, School Help, Health Insurance & Health Care Referrals	Open			Lobby	510-574-2141
Women, Infants & Children (WIC)	Food/Nutrition for Pregnant Women & Small Children			Phone	D430	510-795-2457
Youth & Family Services Also available for crisis.	Counseling, Support Groups & Workshops	Open			E500	510-574-2100