

Check out our proposals online!



## Realign Draft Service Scenarios

AC Transit Realign Bus Service Network Plan Update Fremont City Council

TUESDAY, NOVEMBER 21, 2023



## **AC Transit At-a-Glance**

#### **Rider Demographics:**

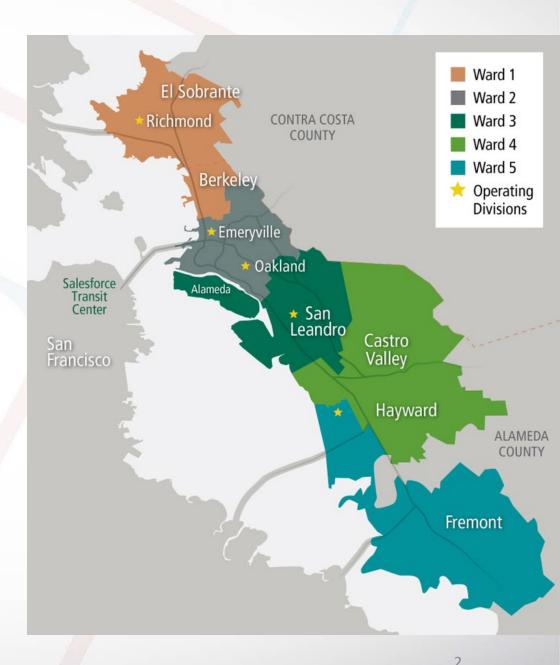
- •65% low income
- •75% people of color
- •29% Limited English Proficiency
- •27% of riders are traveling to work
- •30,000 student trips to and from school every school day

#### **Riders During Pandemic:**

- •40% of riders made an essential trip
- •15% of riders identified as an essential worker
- •43% riders do not have access to a car

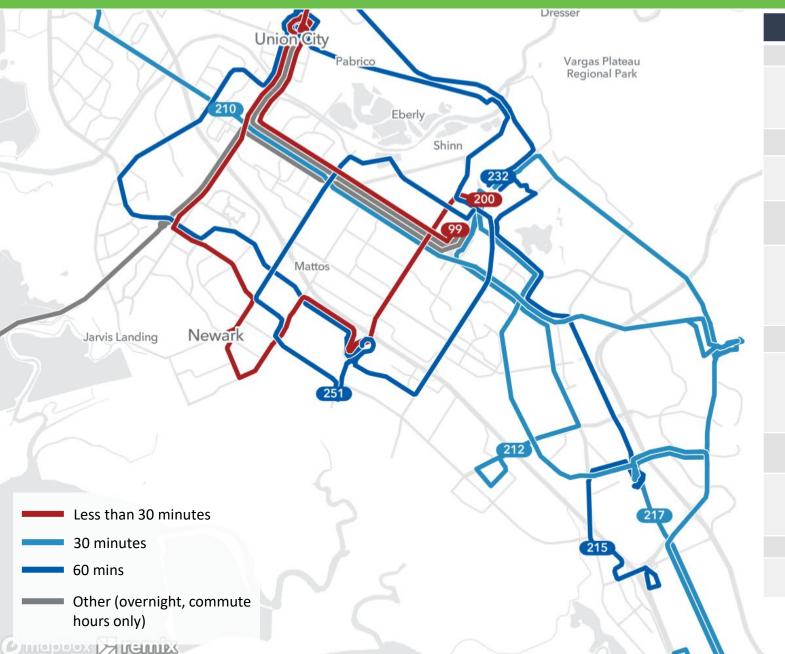
#### We serve

Essential workers, students, low-income, seniors, commuters, individuals with disabilities, and anyone wishing to reduce their carbon footprint.

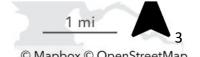


## Transit Service in Fremont Today





|  | Line | Serving  | Wkdy Frequency |
|--|------|--|----------------|
|  | 99   | Mission Blvd, Fremont Blvd   | Every 20 min   |
|  | 200  | Union City BART - Decoto -<br>Newark Blvd - NewPark Mall<br>– Mowry – Fremont BART                   | Every 24 min   |
|  | 210  | Fremont Blvd   | Every 30 min   |
|  | 212  | Fremont Blvd Pacific<br>Commons  | Every 30 min   |
|  | 215  | Osgood - Warm Springs -<br>Landing   | Every 60 min   |
|  | 216  | Union City BART - Niles -<br>Mowry - Fremont BART -<br>Stevenson - NewPark Mall -<br>Silliman Center | Every 60 min   |
|  | 217  | Mission, Milpitas  | Every 30 min   |
|  | 232  | Fremont BART - Mission —<br>Union City BART - Decoto —<br>Paseo Padre - Lido Faire -<br>NewPark Mall | Every 60 min   |
|  | 239  | Grimmer - Warm Springs   | Every 30 min   |
|  | 251  | Fremont BART - Paseo Padre<br>- Thornton – Ohlone College<br>Newark Campus                           | Every 60 min   |
|  | 801  | E 14th - Mission All Nighter   | Every 30 min   |
|  | U    | Stanford - Dumbarton -<br>Fremont  | Varies         |
|  |      |  |                |





# What is Realign?

# It's a review of AC Transit's routes and schedules.

Where do routes go to and from?

How often do buses run along each route?

What times of day are routes running?



# Why is Realign Happening?

Challenges with hiring and retaining enough bus operators

AC Transit rider habits have shifted

Ridership is at 75% of prepandemic levels Challenging budget outlook due to fare and tax revenue losses.



# Realign Goals

Redesigning the network to be more attractive for riders

#### **Creating a network which:**

- Incorporates what we heard from the public
- Reflects how people travel today
- Gets people where they want to go
- Works within available resources



# Realign Project Phasing

1

4

Develop Plans +

Learn Rider Needs

Mar-Jun 2023

2

Aligning
Guiding
Principles with
Community
Assessment

Jul-Aug 2023

3

Develop
Service
Scenarios
and Gather
Feedback

Sep-Dec 2023

4

Draft Final
Service Plan
and Plan
Adoption

Jan-Apr 2024

5

Service
Standards
and Inform
Riders about
Service
Changes

Apr-Sep 2024



# **Guiding Principles**

### **Equity**

Provide a network that prioritizes services for communities who need it the most.

#### Reliability

Provide bus service that is reliable and predictable.

#### Frequency

Provide frequent service to the most people; frequency's importance will vary by location and be balanced against geographic coverage and community needs.

#### **Engagement**

We heard you!



## **Service Scenarios Overview**

**Cost-Neutral** 

Stay the Course

**Balanced Coverage Scenario** 

More Frequency, Less Coverage



**Frequent Service Scenario** 

Unconstrained
(Pending funding availability)

More Frequency, More Coverage

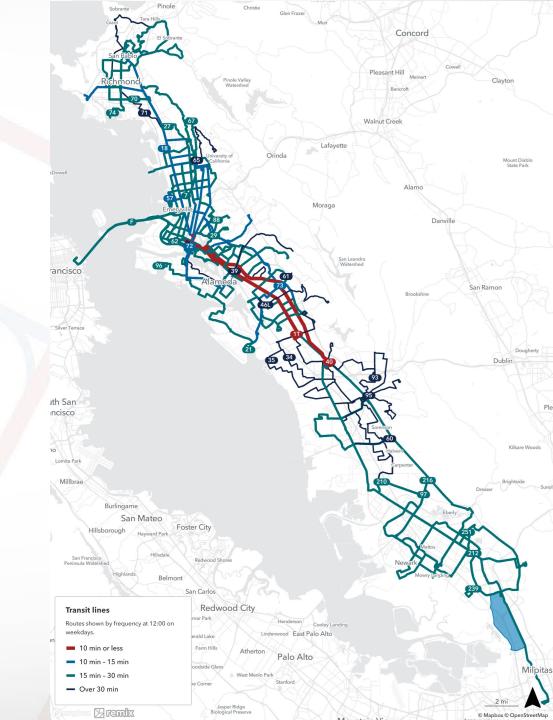


Unconstrained Vision Scenario



## **Balanced Coverage Scenario**

- Keeps today's balance between core service and providing network coverage.
  - Improves access to many destinations
  - New coverage to areas with high transit demand
  - Simplifies routes to improve reliability and travel time
  - Better matches service frequency to customer demand





## **Frequent Service Scenario**

- Focuses more frequent service in denser areas at the cost of network coverage.
  - All local routes provide weekday service at least every 30 minutes
  - Better frequency on busier trunk routes
  - Simplifies routes to improve reliability and travel times
  - Eliminates less productive local lines and route segments.





### **Unconstrained Vision Scenario**

- Expanded frequent service, expanded coverage, more revenue, operators, buses, bus garages needed.
- Restores pandemic suspensions, with some changes to support equity and reflect new travel patterns.
- Proposed on-demand microtransit zones where fixed route service expansion is less practical.

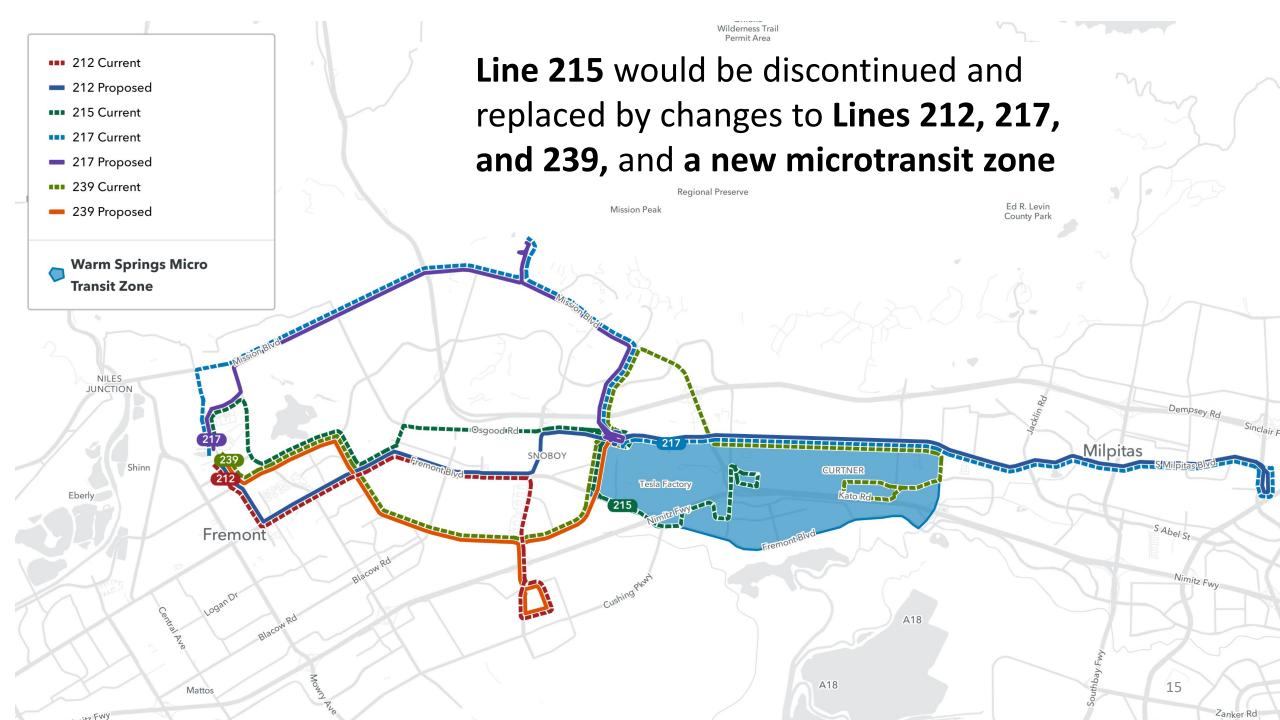


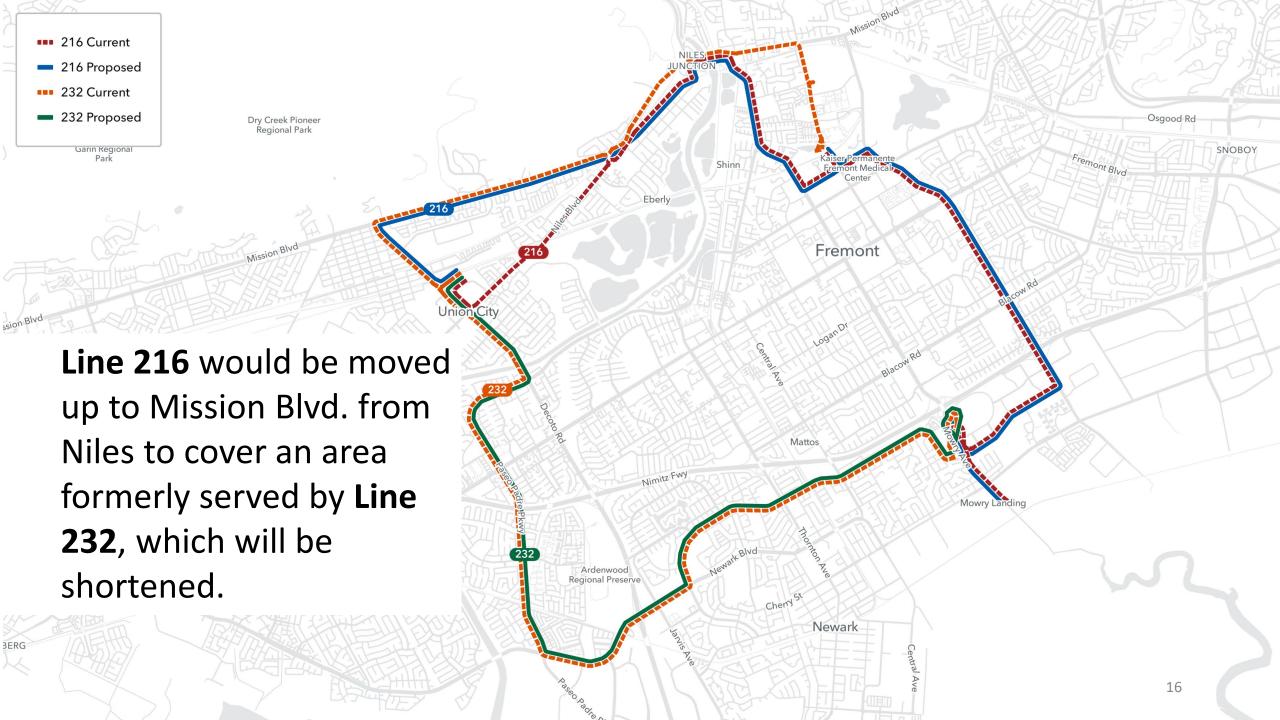


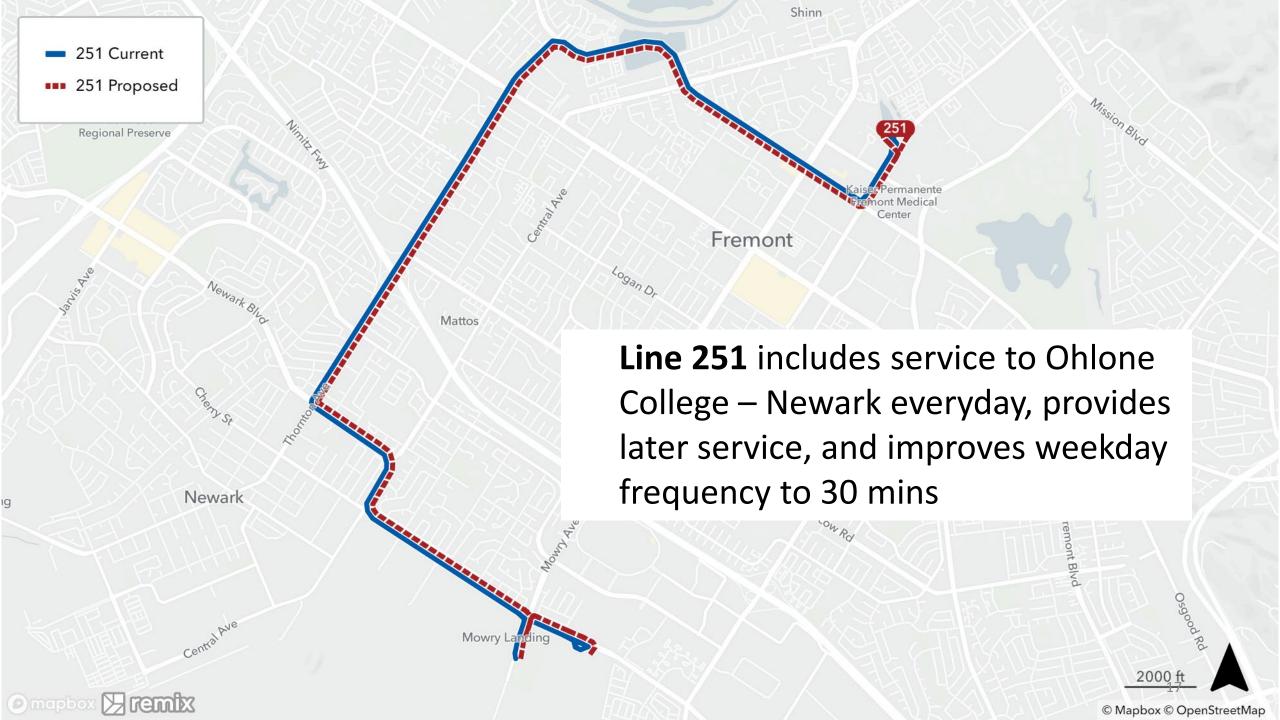
# **Key Highlights**

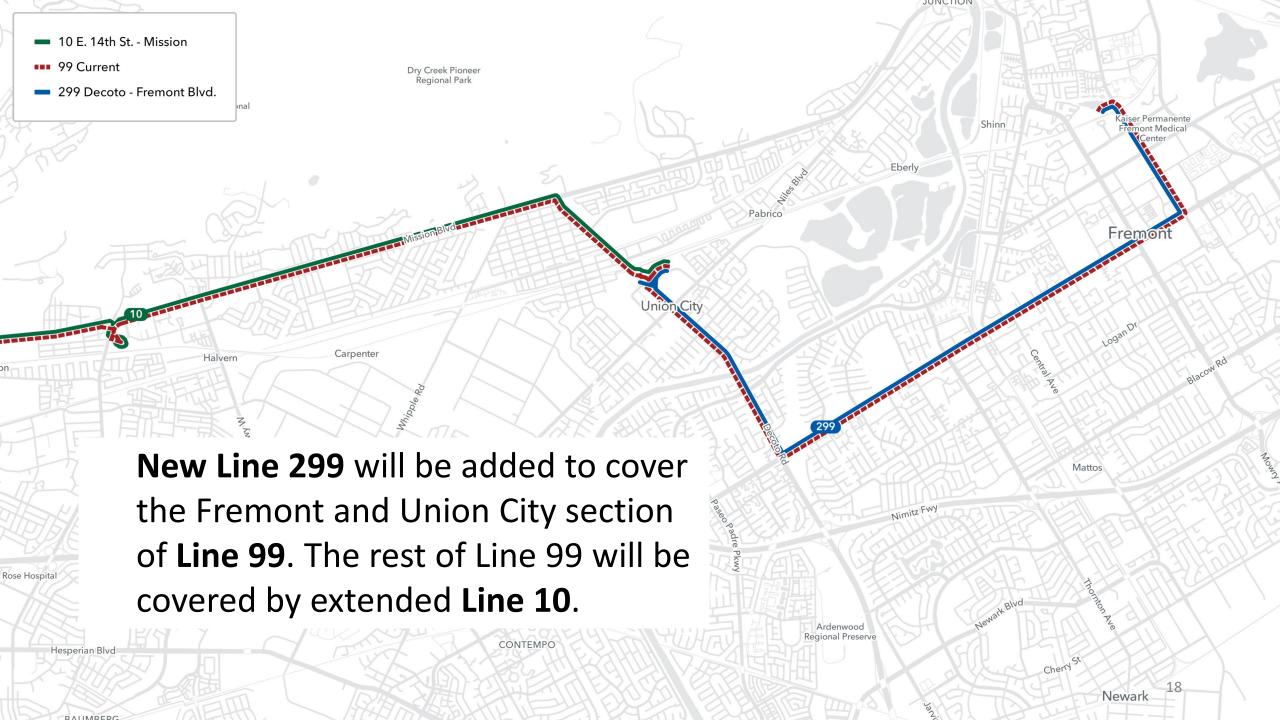
Consistent between
Balanced Coverage and
Frequent Service scenarios













# **Key Tradeoffs**

- All lines will arrive every 30 minutes or better.
- Coverage will be lost in some low-ridership areas to add frequency.
- New on-demand zone is proposed in the Warm Springs District.



# **System-wide Summary**

|                    | Existing<br>Network | Balanced<br>Coverage<br>Scenario | Frequent Service<br>Scenario | Unconstrained Vision Scenario |
|--------------------|---------------------|----------------------------------|------------------------------|-------------------------------|
| 10 minutes or less | 2 routes            | 2 routes                         | 4 routes                     | 20 routes                     |
| 10 - 15 minutes    | 9 routes            | 9 routes                         | 10 routes                    | 17 routes                     |
| 15 – 30 minutes    | 28 routes           | 34 routes                        | 39 routes                    | 26 routes                     |
| Over 30 minutes    | 23 routes           | 14 routes                        | 0 routes                     | 0 routes                      |
| Total              | 62 routes           | 59 routes                        | 53 routes                    | 63 routes                     |



# Public Engagement: Phase 3

November 1 – December 13, 2023



Shape the future of AC Transit's bus network

Review and comment on bus service proposals online, in person, or at a local library.

Visit: actransit.org/realign



# Public Engagement: Phase 3

November 1 – December 13, 2023

- 20+ Community Pop-Ups and Pop-Ins\*
- 30+ City Council/Commission Presentations
- 2 Lived Experience Advisory Group (LEAG) Meetings
- 10 CBO Partnerships
- 7 CBO-led Open House events
- 1 Community Virtual Workshop on December 7, 2023
- 2 updates to AC Transit Board on November 1 and December 13

Shape the future of AC Transit's bus network



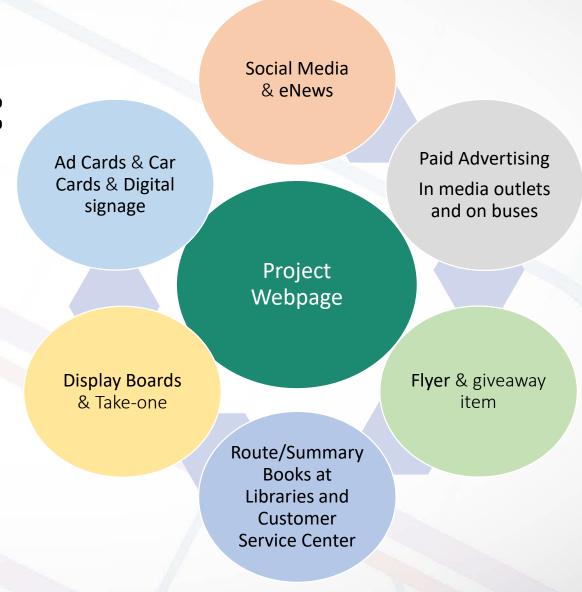
# Public Engagement: Phase 3

Print and Digital Collateral

Digital Interactive Maps/Feedback

Static Maps/Feedback

Downloadable PDF/Print Maps/Feedback





## more info at Actransit.org/realign

Email us at realign@actransit.org

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