



A L A M E D A C O U N T Y

Fremont Landlord Education Workshop

November 2018

OCBS
OUTDOOR

Call **211**

Help Starts Here

Health, Housing,
Human Services

Get Connected • Get Answers • 24/7

A resource for public health emergencies



All 14 Alameda
County Cities



THE SAN FRANCISCO FOUNDATION



*The Real
Yellow Pages*



Pacific Gas and
Electric Company



KAISER PERMANENTE



Eden Medical Center
A Kaiser Permanente affiliate

Eden I&R, Inc.
Technology and Real Estate
Kaiser Permanente affiliate

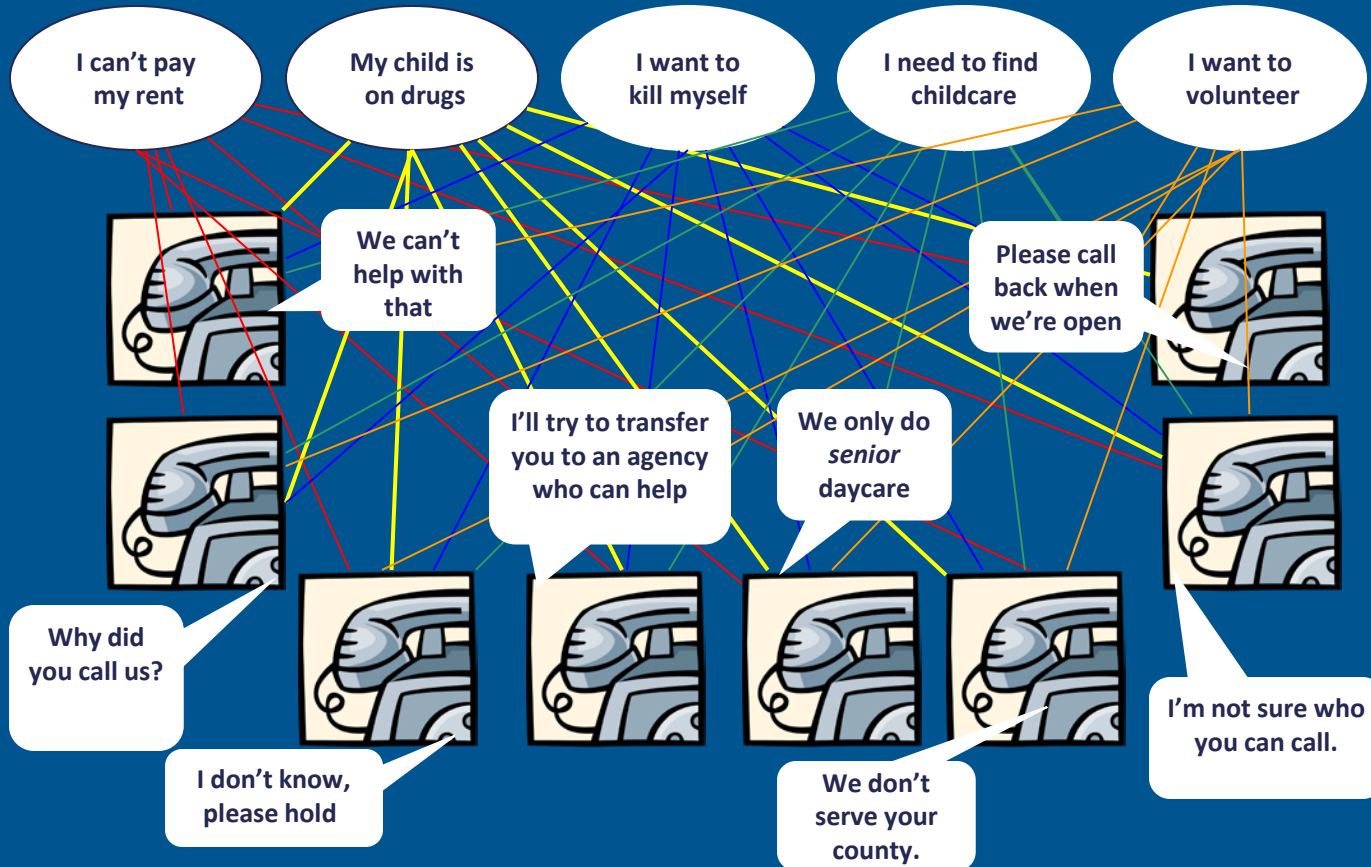
Mission: Connect people to resources.

Vision: We envision a community empowered with information and connected to resources so that all people obtain health, happiness, hope, and improved livelihoods.

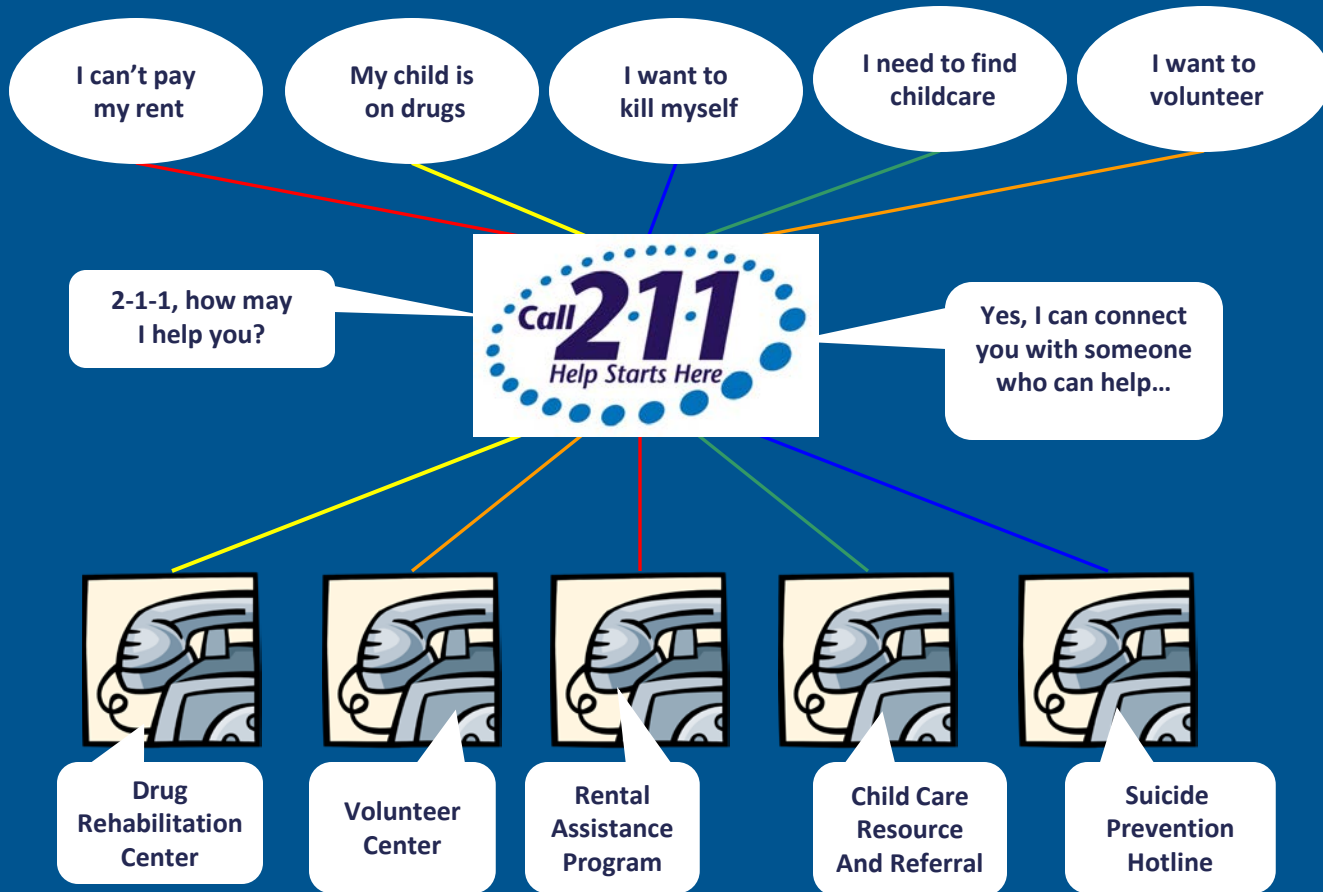


ALAMEDA COUNTY

Before 2-1-1...



After Implementation of 2-1-1





Since 2007, 2-1-1 Alameda County has handled nearly 1 million calls and provided over 1.6 million health, housing, and human service referrals.



ALAMEDA COUNTY

2-1-1 Alameda County Housing Dept.

510-727-9565, www.achousingchoices.org

- We will answer your call 9-5, M-F
- Maintains database of 75,000 units primarily in Alameda County
 - Contains affordable housing wait lists, beds and shared housing and property owners who accept programs.
 - housing@edenir.org



ALAMEDA COUNTY

Can I get applicants with housing vouchers or programs from 2-1-1?

Many people who have housing vouchers/programs call 2-1-1 searching for rentals.

2-1-1 can refer these applicants to you.



ALAMEDA COUNTY

Application overload

If I accept a program like Section 8 how do I advertise without being flooded with applicants?



GET FEWER BUT MORE QUALIFIED APPLICANTS THROUGH 2-1-1

By using 2-1-1 to list your property you will receive pre-screened applicants.

We do not do credit checks and callers are self-reporting their situations and we do not verify the information.



ALAMEDA COUNTY

Qualification screening



2-1-1 will list your property and provide referrals that meet some of your qualifications.

For example:

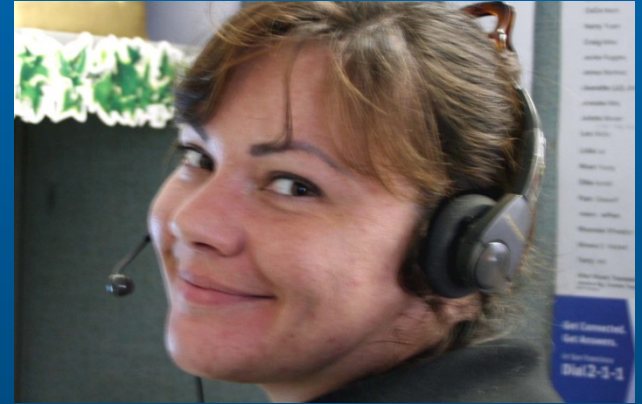
- Types of programs or vouchers
- Pets/no pets
- Evictions/No evictions

We do not do credit checks



How 2-1-1 works

1. You provide 2-1-1 with your property details
2. We enter that information into the housing database
3. Once there is a vacancy the information is made available to the 2-1-1 call center
4. 2-1-1 callers provide a short intake
5. 2-1-1 will provide your contact information for those who match your qualifications.



ALAMEDA COUNTY

Housing Website | www.achousingchoices.org



HOUSING CHOICES
For Alameda County

Select Language ▾

Search

Search

Home

Housing FAQ

Other Helpful Sites ▾

Special Programs ▾

Report a Housing Complaint

Find Affordable Housing in Alameda County

Enter your household size and income and we will provide listings that best fit your needs.

Any City ▾

2 People ▾

Monthly Income

SEARCH

Click here to search by rent or advanced features: [ADVANCED SEARCH](#)



ALAMEDA COUNTY

Services for Tenants

Helps your tenants with services and reduces turnover.

- Back rent assistance
- Utility payment assistance
- Budgeting assistance
- Mental health or substance abuse counseling
- After school programs
- In-home elder care assistance
- Social Services benefits



ALAMEDA COUNTY

Services for Landlords

2-1-1 lists services for landlords in Alameda County.

They often have income requirements since they are free or low-cost.

Some examples

- Mediation services
- Legal services
- Housing repair programs



ALAMEDA COUNTY

Landlord Testimonials

“I’m appreciative of all the resources that I have learned to help me with my business of being a landlord and property owner. I also appreciate the phone calls from Almira, checking in and sharing information too.”

AM

“Wonderful Service! ... it worked out well for us. We got some good applicants.”

Julian Fogle



ALAMEDA COUNTY



Office: (510) 727-9565
 Fax: (510) 537-0986
 Web Site: <http://www.edenir.org>
 Email: edenir@edenir.org

I. **OWNER INFORMATION:** We need this information for updating purposes and if we have questions regarding your rental property. Your personal information will not be made available to the prospective tenants. **(* REQUIRED FIELD)**

*OWNER/BUILDING NAME/PROPERTY MANAGEMENT COMPANY:		*NAME OF CONTACT:	
*ADDRESS (STREET):		*CROSS-STREET:	
*ADDRESS (CITY):	*STATE:	*ZIP CODE:	*PHONE:
		<input type="checkbox"/> EVES OK? <input type="checkbox"/> OPEN WAITLIST	

OTHER CONTACT PERSON: (IF APPLICABLE) _____ CONTACT NUMBER: Ex: 510-123-4567
 PHONE FAX CELL

*PETS OK: BIRD CAT DOG *UTILITIES PAID: ELECTRICITY HEAT WATER GARBAGE

*LANGUAGE(S) AVAILABLE (OTHER THAN ENGLISH): _____

*** CHECK (Y) OR (N) TO EACH QUESTION:**

CREDIT CHECK?	<input type="checkbox"/> YES <input type="checkbox"/> NO	FEE: \$ _____	VENDOR PAY?	<input type="checkbox"/> YES <input type="checkbox"/> NO
MOVE-IN NEGOTIABLE?	<input type="checkbox"/> YES <input type="checkbox"/> NO		COSIGNER?	<input type="checkbox"/> YES <input type="checkbox"/> NO
WHEELCHAIR ACCESSIBLE?	<input type="checkbox"/> YES <input type="checkbox"/> NO		SECTION #?	<input type="checkbox"/> YES <input type="checkbox"/> NO
CRIMINAL BACKGROUND CHECK?	<input type="checkbox"/> YES <input type="checkbox"/> NO		COMMENTS:	_____
NEAR PUBLIC TRANSPORTATION?	<input type="checkbox"/> YES <input type="checkbox"/> NO		INCOME REQUIREMENTS?	<input type="checkbox"/> 2X <input type="checkbox"/> 2.5X <input type="checkbox"/> 3X <input type="checkbox"/> NONE
<input type="checkbox"/> MALE <input type="checkbox"/> FEMALE		<input type="checkbox"/> KIDS OK	<input type="checkbox"/> HOMELESS	<input type="checkbox"/> RECOVERY

***MARK APPLIANCES INCLUDED:**

NONE STOVE REFRIGERATOR DISPOSAL DISHWASHER MICROWAVE W/D HOOKUP
 WASHER ONLY DRYER ONLY WASHER/DRYER IN UNIT COIN-OPERATED LAUNDROMAT

***TYPE OF PARKING: (CHECK ALL THAT APPLY)**

NONE DRIVEWAY STREET OFF-STREET 1 CAR GARAGE 2 CAR GARAGE 1 CARPORT
 2 CARPORT ASSIGNED UNASSIGNED COMMENT: _____

IV. UNIT DESCRIPTION:

*UNIT TYPE	*NUMBER OF BATH(S)	*RENT	*DEPOSIT	*HOW MANY ARE AVAILABLE?	*TOTAL NUMBER OF UNITS IN BUILDING
STUDIOS					
1 BEDROOM					
2 BEDROOMS					
3 BEDROOMS					
4+ BEDROOMS					

***OTHER HOUSING INFO:**

*IS WAIT LIST OPEN?: YES NO HOW LONG IS THE WAIT LIST? _____

OTHER OWNER INFO:

BEST WAY TO CONTACT: _____

OFFICE HOURS: _____

COMMENTS:

FOR OFFICE USE ONLY:

INTAKE BY: _____ DATE: _____ DATA ENTRY BY: _____ DATE: _____

HOW TO LIST A PROPERTY WITH 2-1-1

Fill out the form on
our website

www.achousingchoices.org.

Scroll to the bottom and
click on “List Your Property”

E-mail us at
housinginfo@edenir.org



Call us at
(510) 727-9565

Agency Website
www.edenir.org

Pam Glassoff
pamg@edenir.org
(510) 727-9506