

FOCUSING ON **HOMELESSNESS** IN FREMONT

High priority for the City of Fremont

Homelessness continues to be a challenging issue for Fremont, the Bay Area, and beyond. In Alameda County, 8,022 individuals were counted as homeless in 2019, which represents a 43% increase from 5,629 in 2017. Economic issues are among the most critical factors contributing to homelessness. In many cases, one financial setback such as the loss of a job, increased rent, or illness can lead to a loss of housing. Non-economic factors include mental health issues, medical conditions, substance dependence, or trauma. The most vulnerable are often frequent users of medical services and public safety assistance and incur the highest public costs. The Fremont Police Department states that approximately 10% of their calls for service are related to homeless concerns.

There are no easy solutions to alleviate homelessness in our community, yet Fremont, like many cities, is working to make a difference. Since early 2018, City staff has presented the Fremont City Council with information on the homelessness situation in Fremont and outlined potential strategies for consideration. The Council has approved several strategies that the City has since implemented. For example, this past winter, the City's Warming Center was expanded to a seasonal Winter Shelter offering a warm place to sleep, showers, and meals. The City also partnered with Bay Area Community Services (BACS) to open a drop-in day/wellness center that provides services for those dealing with untreated health issues. Additionally, City staffing has increased to address several aspects of homelessness, and a Mobile



Evaluation Team was established to serve those suffering from mental health issues. The City also allocated resources for bi-weekly cleanups of homeless encampments, secured rooms at a former motel for temporary shelter, and utilized grant funding to launch a mobile hygiene unit in collaboration with the City of Newark.

Another strategy the City is currently exploring—in response to City Council's direction to identify year-round temporary shelter sites—involves developing a temporary Housing Navigation Center for homeless adults. This center would provide comprehensive services to participants, with the ultimate goal of transitioning them to permanent housing. For more information, please read our temporary Housing Navigation Center article on page 3.

The City is committed to addressing homelessness in Fremont and invites our community to review this newsletter, learn more about what we are doing, and share this information with family, friends, and neighbors.



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Key findings from last year's community survey revealed that homelessness is becoming an increasingly important concern for Fremont residents. The results from Alameda County's *Point in Time Count* affirm the issue by highlighting that the countywide homeless population grew by 43% since 2017.

Recognizing this growth, our City and community partners are hard at work understanding and addressing the needs of those experiencing homelessness in Fremont.

For example, City staff evaluated 11 locations for a temporary Housing Navigation Center and at the July 9 Special Work Session, the City Council narrowed this down to a few potential sites for further evaluation. Throughout the summer, our staff will conduct community outreach as part of this effort. The center will provide homeless adults with up to six months of housing, while they are supported and focused on finding stable, permanent housing.

Our City departments also work together to coordinate resources and develop creative solutions like utilizing the former Islander Motel to provide temporary housing to 31 homeless persons until construction begins on rental apartments for low income households.

The Human Services Department also organizes invaluable resources for the homeless, such as a full-service Winter Shelter and the new drop-in day/wellness center that was established in partnership with Bay Area Community Services (BACS). New this summer, a mobile hygiene unit will be offering showers and laundry services at different parts of the city each week.

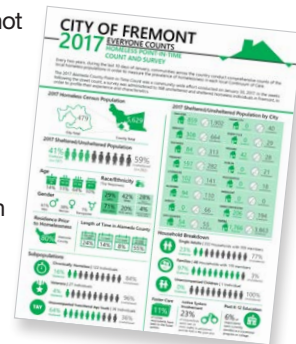
Additionally, Fremont has released \$25 million in local affordable housing funding to support the construction of more affordable rental units.

As demonstrated through these initiatives, Fremont is committed to directly addressing the root causes of homelessness and supporting our current homeless community members.

Mark Danaj, City Manager

Fremont's Homeless Count

Homelessness continues to be an area of concern for not just Fremont, but the entire Bay Area region. Alameda County conducts the *Point in Time Count* once every two years to retain and improve the County's funding for homeless services and meet federal data reporting requirements. The count also helps the community gain a better understanding of homelessness and informs City and County leaders in strategic program and policy planning efforts.



On January 30, 2019, Alameda County held their homeless count and survey, and the City of Fremont once again led the coordination effort in the southern part of the county. The total number of people experiencing homelessness in Alameda County increased 43%, from 5,629 in 2017 to 8,022 in 2019. In Fremont, homelessness increased by 27%, from 479 in 2017 to 608 in 2019. Fremont ranked third highest in the county in the number of homeless people.

Detailed 2019 survey results for Fremont will be available later this year at www.Fremont.gov/Homeless. The 2017 results are currently available at www.Fremont.gov/HomelessSurvey2017.

Fremont Homeless Task Force

The Fremont Homeless Task Force was formed to collaborate and communicate efforts to effectively address homelessness throughout the city. The Task Force meets on a monthly basis, bringing together a coalition of City departments and divisions, service providers, advocates, faith-based organizations, medical practitioners, and nonprofit and civic organizations. This collaborative group is working together to help end homelessness in Fremont. Some of the partner agencies include Abode Services (which chairs the meeting), Tri-City Health Center, Washington Healthcare System, Tri-City Volunteers, BART, and Alameda County. City partners include the Fremont Police Department, Environmental Services, Human Services, Community Services, Street Maintenance, and Code Enforcement.

The Task Force tracks community concerns, focuses efforts on the greater needs of the community, and allows for effective collaboration of homeless services and resources throughout the area. This includes addressing the individual needs of the city's homeless population, discussing upcoming abatements of homeless encampments or abandoned debris locations, and supporting existing programs and services.



Temporary **Housing Navigation Center**

In response to the growing homeless crisis in the Bay Area, the Fremont City Council is considering two potential locations for a temporary housing navigation center in Fremont:

- Parking lot at Fremont City Hall (rear area)
- Decoto surplus property (unleased property next to Regan Nursery)

Both site locations are within one-half mile of food and bus services, and utilities connection points are available. Both sites are also located outside of a fault trace zone and not subject to the hazard of surface fault ruptures. Once up and running, the temporary navigation center will provide 45 beds and up to six months of housing to homeless adults while they are supported with 24/7 staffing and services and are focused on finding stable, permanent housing.

What is it?

A navigation center provides a clean, safe, calm, and flexible environment that allows homeless persons to rebuild their lives and intensely focus on finding stable permanent housing. These centers also provide hygiene services (toilets, showers, and laundry), one

meal a day, and storage for participant belongings. Housing navigation centers are not walk-in centers. Participants are accepted into the center after outreach and intake and generally stay six months or less before finding a permanent placement. This model has been proven successful in the Bay Area through the City of Berkeley Housing Navigation STAIR Center, a housing navigation center in operation for more than a year with 82% of individuals (82 out of 99) exiting the STAIR Center moving into permanent housing.

Who will operate it?

Fremont has selected Bay Area Community Services (BACS) to operate its temporary housing navigation center. BACS will provide comprehensive wraparound services including health and wellness resources, employment/benefit assistance, substance abuse services, intensive case management, and housing navigation. Services are on-site with support in accessing services in the community (e.g., visiting benefit offices). If participants require intensive services, BACS will provide linkage and brokerage to those services. Housing navigators will work with participants one-on-one to

connect them to stable income and permanent housing through advocacy, landlord liaisons, and extensive housing searches. BACS also operates Berkeley's Housing Navigation STAIR Center, two housing navigation centers in Oakland, and was recently selected to operate a navigation center in Hayward set to open later this year. The Vallejo City Council also approved funding for a navigation center in May 2019. In the past six years, BACS has helped 1,006 people transition from homelessness to permanent housing through the navigation center model.

Share your feedback at three community workshops

Throughout the summer, City staff will conduct outreach to receive feedback and answer questions on the two potential sites selected. The feedback received will be presented to the City Council in September (meeting date to be determined). Once City Council selects a final site, the City will then proceed with procurement of contracts to implement the center in 2020.

To learn more, including details about upcoming community workshops, visit www.Fremont.gov/NavigationCenter.



NEW **Mobile Hygiene Unit** for Fremont's Homeless

To meet the needs of our community's homeless, the City of Fremont, City of Newark, and several community partners are launching a new mobile hygiene unit, *Clean Start*, to provide much needed shower and laundry services to our homeless neighbors. These basic services will help the homeless population keep themselves and their clothing clean, a major obstacle for those looking to join the workforce and participate in society.

The *Clean Start* mobile hygiene unit is a 50-foot truck and trailer and fitted with two full bathrooms with showers, including one that is ADA accessible, and three washers and dryers. *Clean Start* will provide services in coordination with existing food and clothing programs. The unit will rotate to different areas in both cities each weekday, with each service site open for about three hours. The cost of the unit, funded through Alameda County, was \$125,000.

The City hopes to put *Clean Start* into service in summer 2019 and is currently looking for two part-time Class A drivers to serve as operators.

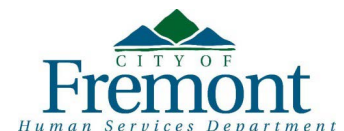


Fremont's **Mobile Evaluation Team**

The Mobile Evaluation Team (MET) is a partnership between the Fremont Police Department, Fremont Human Services Department, and Washington Hospital Healthcare System. MET formed as a response to the growing number of calls to Fremont Police involving community members experiencing a mental health crisis. MET is a hybrid team consisting of one police sergeant, a crisis intervention specialist from the City's Human Services Department, and a social worker/mental health professional on loan from Washington Hospital. Two police officers may be added to the team in the near future as the need for services increases. The team collaborates with City departments, county agencies, and nonprofit organizations to provide a more comprehensive and compassionate level of service to community members with mental illness, some of whom are homeless.

MET follows a co-responder model where law enforcement works with mental health professionals to deliver services to community members suffering a mental crisis, as well as provide short-term case management services to keep community members engaged in effective services. MET's goals are to refer community members to appropriate services and programs and to support family members, caregivers, and loved ones of persons with mental illness. The hope is to minimize contact between community members with mental illness and law enforcement, as well as the criminal justice system. MET also seeks to inform community members and business leaders about the realities of homelessness in Fremont, as well as the region.

MET operates Monday through Thursday, 11 a.m. to 9 p.m., and responds to calls on an as needed basis. MET responds to a variety of calls for service, not just homeless calls or calls involving a mental health crisis. When not responding to calls for service, MET is actively engaged in case management services with community members identified as high utilizers of services. For more information regarding MET, visit www.Fremont.gov/METTeam.



Central Commons
19 Townhomes for Sale



OPENING 2020

Warm Springs
540+ Apartments for Lease



OPENING 2019-2020

City Center
60 Apartments for Lease



OPENING 2021

The Islander
128 Apartments for Lease



OPENING 2022

More **Affordable Housing** Coming to Fremont

Homelessness is a complex societal issue created by several factors, including a lack of affordable housing. To help address this issue, the City is committed to creating more affordable housing in Fremont. Several affordable developments are under construction and additional projects are in the pipeline (see table).

The income limits for affordable housing developments vary and are based on area median income (AMI) figures released by the Department of Housing and Urban Development. Visit www.Fremont.gov/AreaMedianIncome for the latest figures.

Those interested in receiving information when these units become available can sign up for the City's Interest List at www.Fremont.gov/AffordableHousingInterest.

Affordable Housing	Type of Units	Developer/Sponsor	Anticipated Completion Date
Innovia	290 rental units near Warm Springs/South Fremont BART	St. Anton Communities	Phase 1: Winter 2019 Phase 2: Spring 2020
Central Commons	19 for-sale townhomes on Central Avenue	Habitat for Humanity	Spring 2020
Block A1 & Block A2 at Metro Crossing Site	132 rental units near Warm Springs/South Fremont BART	Eden Housing	Winter 2020
Embark Apartments	120 rental units near Warm Springs/South Fremont BART	Fairfield Residential	Winter 2020
City Center Apartments	60 rental units on Fremont Boulevard	Allied Housing	Fall 2021
The Islander	128 rental units on Mowry Avenue	Resources for Community Development	Spring 2022

Streamlined Process for Temporary Homeless Shelters for Faith-Based Organizations

In 2018, the City adopted an ordinance establishing a ministerial permit process for the operation of temporary shelters serving up to nine people at existing facilities operated by faith-based organizations. The ordinance included specific performance standards to ensure that temporary shelters are compatible with surrounding uses and provide a safe place for individuals and families to obtain shelter. Last winter, the City issued one temporary shelter permit under this new process.

For more information on the site review process, please contact Permit Center Manager Mike Wayne at 510-494-4487 or mwayne@fremont.gov.

To coordinate City operated shelter services, please contact Human Services Management Analyst Laurie Flores at 510-574-2040 or lflores@fremont.gov.





Encampment Cleanups

In 2017, the City allocated resources to help mitigate illegal dumping and clean up homeless encampment debris that pollutes storm drains, creeks, ponds, and other waterways. The City also formed a Homeless Task Force that consists of service providers, advocates, medical practitioners, nonprofit agencies, and City staff from various departments and divisions, including Fremont Police, Environmental Services, and Code Enforcement. Members of the Task Force respond to concerns from the public about homeless encampments, provide outreach of services to homeless individuals and families, supervise debris cleanups of encampments, conduct ongoing inspections, and coordinate with other City departments and public agencies.

The City has developed a procedure for addressing encampments that have been identified through complaints, referrals, and observations by City staff. Any complaints and referrals are funneled through to the Police Department and the City's Environmental Services Division. Employees in the field are then mobilized to investigate the encampment, determine the condition

of the homelessness concern, and discuss a course of action. If any homeless persons are present at the encampment, the Task Force will work with them to connect them to services offered by Abode Services, the City's Human Services Department, the Fremont Family Resource Center, and any other applicable agencies.

When removal of encampment debris is needed, the location is added to a bi-weekly cleanup schedule. In order to conduct the cleanups, the City is legally required to provide a minimum of 72 hours notice at the encampments so those residing there have time to collect their items. Six to seven days notice is provided, and the cleanup is scheduled a week later. During the cleanup, the City hires a contractor to remove any debris left behind. Once the location is clean, the location is added to a list of known encampment sites for future monitoring.

The goals of the encampment cleanup process are to respond to homelessness concerns, connect the homeless with the services they need, and keep Fremont clean, healthy, and safe.

To report an encampment, debris, or trash left behind, visit www.Fremont.gov/ReportEncampment.

Safe Parking Program

As part of the ongoing efforts to provide shelter for Fremont's homeless, the City continues to explore the option of developing a temporary sanctioned parking program. Similar to programs in the City of Oakland and City of Union City, a sanctioned parking program would provide homeless persons living in cars/vans/RVs with a designated place to park overnight. Individuals living in vehicles would be able to safely park without having to move every three days. Sites would have on-site monitors, and participants would have to register, abide by program regulations, and show a direct affiliation with Fremont such as working in Fremont or having kids who attend Fremont schools. Currently, there is no identified location, but City staff is actively seeking potential locations for the program. Additional information will be available soon.



Fremont Family Resource Center (FRC)

The Family Resource Center (FRC) is a welcoming place where families and individuals are nurtured, encouraged, and provided quality services to build on their own strengths to help themselves and others. Centrally located, the FRC has over 25 state, county, city, and nonprofit agencies providing a variety of integrated services.

The FRC Core Team, represented by the City's Human Services Department, in coordination with Abode Services, is conducting Coordinated Entry Assessments for homeless individuals. Alameda County has transitioned to a Coordinated Entry System, where each homeless person is being encouraged to complete an assessment about their personal situation and need for assistance. Certain factors (questions) are weighted more heavily, based on client need. For example, if an individual is disabled, has chronic health conditions, is elderly, or has young children, they may receive a higher score indicating that they are more vulnerable than someone else. Individuals who are most vulnerable have their names rise to the top of the list of those who need permanent supportive housing. Each geographic area of the county (Fremont, Newark, and Union City) receives the names of those in their specific area who are most in need of housing. The list is dynamic and when new assessments are done, the individual's position on the list may change. As housing opportunities become available, those at the top of the list have priority for housing assistance. Those at the top of the list are generally assigned to a Housing Navigator who works with them to ensure they have all of the required documents ready when a unit becomes available.



Other Family Resource Center services include:

- Adult and youth employment
- Cash aid
- CalFresh (food stamps)
- Child care information and referrals (a drop-in child care center is on site and free to those seeking services)
- Counseling
- Mental health services
- Housing information
- Parent support services
- Educational programs
- SparkPoint financial services including credit repair, financial coaching, tax assistance, and job training assistance to help workers obtain a sustainable wage
- Stay Housed program which works in tandem with SparkPoint to assist individuals and families overcome crisis situations which threaten their housing by offering financial coaching combined with short term housing subsidies to keep people from evictions and homelessness
- Personal support services
- Intensive service coordination supported by professional social workers
- Workshops and support groups
- Asset-building programs
- Veteran services
- Kinship support services
- Vocational services
- Disability services
- Immigration and legal services
- Kinship support services

Contact Information

Fremont Family Resource Center
39155 Liberty Street, Suite A110
Fremont, CA 94538
Phone: 510-574-2000
Email: frc@fremont.gov
Open Monday-Friday from 8 a.m. to 5 p.m.










Fremont **Winter Shelter Report**

This year, the City of Fremont Human Services Department converted Fremont's Warming Center to a full-service Winter Shelter that was open seven nights a week, not just during inclement weather. The shelter provided hot food, showers, clothing, sleeping bags, and cots, as well as medical and social services during the week.

The Winter Shelter was open November 21, 2018 through March 21, 2019 and served 438 individual clients ranging in age from 4 months to 78 years. On average, 54 people attended dinner every night, with 40 people staying overnight. More families with small children attended than in previous years since Fremont was the only winter shelter accepting families. It was also one of the few seasonal shelters not requiring nightly pre-registration.

Fremont Winter Shelter | 2018–2019

-  **438** Individuals Helped } 4 months to 78 years
-  **6,338** Dinners Served
-  **4,737** Bed Nights of Service
-  **4,737** Breakfasts Provided
-  **80** Hours of Medical Services
-  **129** Volunteers & Food Donors
-  **\$21,000** Donated

This winter, Tri-City Health Center provided 80 hours of medical services to participants. Abode Services provided outreach and housing assessments resulting in many families transitioning to family shelters. CityServe's Compassion Network coordinated 129 individual volunteers and donor groups who provided and served dinner for four months.

Human Services is grateful to their partners and all the donors and volunteers that helped make the Winter Shelter possible.

Homeless Shelters

Second Chance

**6330 Thornton Avenue, Newark
510-792-4357**

Second Chance is an emergency shelter for individuals and families. The maximum stay is two weeks for individuals and three weeks for families. Drug and alcohol programs are available for a fee.

Sunrise Village Emergency Shelter

**588 Brown Road, Fremont
510-252-0910**

Starting as a community based organization aimed at assisting the growing homeless population in the region, Sunrise Village has developed into a full service shelter program. Operated by Abode Services, Sunrise Village offers shelter and essential safety net services to more than 260 adults and children each year. Services include case management, primary and mental health care, substance abuse recovery services, housing placement, job counseling and placement, financial literacy training, transportation assistance, childcare, parent education, and more. To learn more about Sunrise Village or how you can donate and volunteer, visit www.abodeservices.org or call 510-657-7409.

Abode Services also offers tours of Sunrise Village every other month. The tours are from 12:30 p.m. to 1:30 p.m. and give participants a look at the shelter grounds. They also include remarks from board members, staff, and a family residing at the shelter. Attending a tour is a great way to learn more about the homeless population, local programs, and what you can do to help. To learn more or RSVP for an upcoming tour, contact Abode's Development Coordinator Amber Beeson at 510-657-7409 ext. 213 or abeeson@abodeservices.org.

CAREavan Safe Overnight Parking

**10th Street Community Center
33948 10th Street, Union City
510-675-5482**

The CAREavan program is a special project organized by the City of Union City, Union City Family Center, and local community and faith-based organizations in an effort to provide families and/or individuals living in their vehicles (cars only) a safe place to park and sleep overnight. Safe overnight parking is available at rotating locations. Participants must register.

Tri-City Resources

2-1-1 Alameda County

By dialing 211, callers will be connected to a local Housing Resource Center where they can be assessed for available shelter and housing opportunities.

Daily Services: Emergency Food & Clothing

Bay Area Community Services (BACS) Wellness Center

40963 Grimmer Boulevard, Fremont
510-657-7425
This center offers employment specialists, support groups, peer counseling, housing education programs, and workshops to help build creativity. Shuttle service from the Fremont Family Resource Center (FRC) is available Mondays and Wednesdays at 11 a.m. Shuttle service is also available from BACS to the FRC Mondays and Wednesdays at 4 p.m.

Fremont Senior Center

40086 Paseo Padre Parkway, Fremont
510-790-6600
The Senior Center offers local seniors a full range of social and health services, including healthy and inexpensive lunches (\$5 for members and \$7 for non-members).

Centro de Servicios

525 H Street, Union City
510-489-4100
This center provides food distribution, a thrift store, immigration services, translation services, legal aid, and job placement assistance.

League of Volunteers (LOV)

8440 Central Avenue, Suite A/B, Newark
510-793-5683
LOV provides a year round emergency food pantry with dry and canned food and bread supplies.

Tri-City Volunteers

37350 Joseph Street, Fremont
510-793-4583
This center provides clothing, a food pantry, a daily bag lunch program, and mobile food vans providing food at sites throughout the community.

Salvation Army

36700 Newark Boulevard, Newark
510-793-6319
The Salvation Army provides shelter referrals, drug and alcohol rehab centers, and PG&E assistance.

Salaam Food Pantry

4039 Irvington Avenue, Fremont
415-860-2409
January to October | 4th Saturday of Month | 10 a.m. to 1 p.m.
November to December | 3rd Saturday of Month | 10 a.m. to 1 p.m.

Compassion Network (at the Family Resource Center)
39155 Liberty Street, Suite H480, Fremont
510-796-7378

This agency provides clothing, food, amenities, transportation assistance, and support groups.
Monday to Thursday | 10 a.m. to 12 p.m.; 1 p.m. to 4 p.m.
Friday | 10 a.m. to 2 p.m.

Health Services

HOPE Mobile Health Clinic

510-366-3633
The HOPE Mobile Health Clinic provides health and social services to people in southern and eastern Alameda County experiencing homelessness.

Tri-City Health Center

40910 Fremont Boulevard, Fremont
39500 Liberty Street, Fremont
510-770-8040
TCHC provides healthcare and social services to everyone, without regard to financial position, ethnicity, language, culture, sexual orientation, or any other criteria. The Center accepts MediCal, and appointments are limited.

Tiburcio Vasquez Health Clinic (TVHC)

33255 9th Street, Union City
510-471-5907
TVHC provides comprehensive health services to low-income, uninsured, and publicly insured patients.

Tiburcio Vasquez Health Clinic (TVHC)

WIC & Community Health Education
3845 Beacon Avenue, Suite A, Fremont
510-471-5913
TVHC provides Women Infants and Children (WIC) nutrition services to low-income, uninsured, and publicly insured patients.

Newark Wellness Center

6066 Civic Terrace Avenue, Newark
510-505-1600
One of four Alameda Health System Wellness Centers delivering personalized diagnostic, wellness, and preventive care.

Alameda County Health Care ACCESS

1-800-491-9099
A point of contact for information, screening, and referrals for mental health and substance use services and treatment for Alameda County residents.

Domestic Violence

Safe Alternatives to Violent Environment (SAVE)

1900 Mowry Avenue #201, Fremont
510-794-6055
SAVE provides emergency housing in a safe, anonymous location in the Tri-City area for individuals or families experiencing domestic violence. Assistance with restraining orders and counseling is also available.

North American Islamic Shelter for the Abused (NISA)

1-888-275-6472
NISA provides emergency shelter referrals for abused women and their children.

Veteran Services

VA Health Care System: Palo Alto

3801 Miranda Avenue, Palo Alto
650-493-5000
A teaching hospital that provides veterans with a full range of patient care services. Comprehensive health care is provided in areas of medicine, surgery, psychiatry, rehabilitation, neurology, oncology, dentistry, geriatrics, and extended care.

VA Health Care System: Fremont

Out-Patient Clinic (no walk-ins)
39199 Liberty Street, Fremont
510-791-4000 or Advice Nurse
1-800-455-0057 (#4)
Housing Resource Group
Wednesdays | 11:30 a.m. to 12:30 p.m.
Inter-facility shuttle available

VA Benefits Customer Service Line

1-800-827-1000
Callers can ask about VA benefits, such as the GI Bill, claim status, or disability benefits.

National Homeless Veterans Hotline

1-877-424-3838
Veterans who are homeless or at risk of homelessness—and their family members, friends, and supporters—can connect with the National Call Center for Homeless Veterans where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week.

National Suicide Prevention Lifeline

1-800-273-8255
The Lifeline provides 24/7, free, and confidential support for people in distress and their loved ones. It also provides prevention and crisis resources and best practices for professionals.

Prevention

SparkPoint (at the Family Resource Center)
39155 Liberty Street #A110, Fremont
510-574-2020

This program assists low to moderate income families with financial coaching and education, peer lending circles to help with credit repair, CalFresh enrollment assistance, and tax preparation services.

Bay Area Community Services (BACS) Housing Education & Counseling Sessions

510-613-0330
Friday | 10:30 a.m. | Homeless Drop-in/ Wellness Center, 40965 Grimmer Boulevard, Fremont
Friday | 2:00 p.m. | FRC, 39155 Liberty Street, Enterprise Room #C320, Fremont
Drop-in services available to homeless and those with mental health challenges. Site provides basic amenity services such as showers and food. Laundry service will soon be added. Housing navigators and peer counselors help in completing housing applications, searching for housing, adjusting to permanent housing, and building successful relationships with landlords. Job search assistance is also provided, as well as mental health counseling and a variety of support services.

Fremont Fair Housing & Landlord/Tenant Services (at the Family Resource Center)

39155 Liberty Street #D440, Fremont
510-574-2270
This nonprofit agency provides landlords and tenants with confidential counseling for all rental housing questions, including security deposits, repairs, termination of tenancy, evictions, privacy, right to entry, retaliation, and rent increases. The program also provides confidential counseling and investigation of housing discrimination complaints, referrals for legal assistance, and community education on fair housing laws.

City of Fremont Rent Review Program

City of Fremont Human Services Department
3300 Capitol Ave, Building B, Fremont
510-733-4945
City program offering conflict resolution regarding rent increases.

Legal Assistance for Seniors

510-832-3040
This agency works to ensure the independence and dignity of seniors by protecting their legal rights through education, counseling, and advocacy.

Bay Area Legal Aid

1-800-551-5554
510-574-2026
3rd Thursday of Month | 1 p.m. to 4 p.m.
FRC, 39155 Liberty Street, Fremont

How Can I Help?



Donate to the City's Human Services Department

Donate online at www.Fremont.gov/HumanServicesDonation to the area of your choice, including the Homeless Winter Shelter which provides a warm, dry place to sleep for people experiencing homelessness during winter months.



Compassion Network

Volunteer with Compassion Network, a faith-based, nonprofit volunteer network of 60+ local congregations, 27+ social service agencies, local nonprofits, schools, and businesses working together to provide resources and services to the most vulnerable in Fremont, Newark, and Union City. Compassion Network coordinates the feeding program at the Fremont Winter Shelter. Find out more and how you can help at www.CompassionNetwork.org.



Stay Informed

To stay up to date on information regarding homelessness in Fremont, subscribe to the City's homelessness mailing list and receive updates via email or text. Sign up at www.Fremont.gov/HomelessInfo.

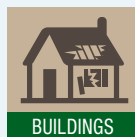
Reporting Homeless Concerns



Report Encampment-Related Concerns

An encampment is a camp that has supplies set up for cooking, living, and sleeping such as a tent or other makeshift living quarters. This can include one or more people at the same location.

- To report an encampment, debris, or trash left behind, visit www.Fremont.gov/ReportEncampment.
- To report abandoned shopping carts, visit www.Fremont.gov/ShoppingCarts.



Report Persons Living in Abandoned Buildings

- To report someone living in an abandoned building, email the City's Code Enforcement Unit at code_enf@fremont.gov or call 510-494-4430.



Report Vehicle Habitation

Habitation is a person(s) sleeping in a vehicle or RV parked for more than 72 hours.

- To report vehicle habitation in the street or parks, visit www.FremontPolice.org/TrafficComplaint or call the Police Department's Traffic Unit at 510-790-6760.
- To report vehicle habitation on private property, email the City's Code Enforcement Unit at code_enf@fremont.gov or call 510-494-4430.



Report Immediate Concerns

Call **9-1-1** immediately for aggressive or threatening behavior, medical care, or harm to self or others.



Report Other Concerns

Call Police Non-Emergency at **510-790-6800, option 3**, if you encounter someone engaging in any of the following behaviors:

- Asking for money aggressively
- Appearing intoxicated/under the influence of drugs
- Blocking business entrances
- Cursing, yelling, and making other loud noises
- Blocking sidewalks
- Trespassing